

# Privacy Statement – Working Copy

## 1. Introduction

Thank you for your interest in our web offerings. Our web offerings consist of: Website <https://stormforger.com>, documentation <https://docs.stormforger.com> and web application <https://app.stormforger.com>. The protection of personal data is of great importance to us. StormForger processes your personal data on a legal basis and – if necessary – on the basis of your consent. The most important legal basis since 25.05.2018 is the so-called [EU General Data Protection Regulation \(EU-GDPR\)](#).

In the following we would like to inform you about the processing of your personal data during your use of our web offerings.

In case the English version of this document deviates from the German version, then the German version shall prevail. Find the German version at <https://stormforger.com/terms>.

## 2. Responsible Party

StormForger GmbH (hereinafter: "StormForger") is responsible for the data processing within the scope of your usage of the web offerings, unless other companies are expressly named as responsible in the following.

## 3. Usage of our Web Offerings

For what purposes do we process your data?	<p>When you visit our Web sites, your browser contacts our Web servers to retrieve the pages you have requested. Basically, you do not have to log in or identify yourself for this function. However, the allocation of requests and feedback from our server is based on your IP address, which may establish a connection to your person.</p> <p>In detail, personal data such as your IP address is transmitted to our web server as part of an HTTP/S call. This <b>connection data</b> is processed by our web server to enable access to the website. If necessary, <b>form data</b> that you enter may also be processed.</p> <p>In addition, the respective HTTP/S calls are logged in a <b>log file</b>. We use this for technical troubleshooting and in order to be able to ward off and clear up attacks on our systems. In addition, we create evaluations from the log files that are already stored, which we use to optimise our websites. The evaluation as such takes place in anonymous form, i.e. by combining call data, so that the results no longer have any personal reference.</p>
On what legal basis do we process your data?	<p>The legal basis for any processing of your data depends on the specific purpose of your visit:</p> <ul style="list-style-type: none"><li>- If you visit our websites in order to initiate contracts or business relations with us, the legal basis for the processing of your data is Art. 6 Para. 1 lit. b) GDPR (<b>initiation or execution of a contract</b>).</li><li>- Processing is also generally carried out on the basis of our <b>legitimate interests</b> pursuant to Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest is to operate a website for general information and communication purposes and to present our company.</li></ul>

	As a rule, the log files are processed on the basis of our <b>legitimate interests</b> pursuant to Art. 6 Para. 1 lit. f) GDPR. It is our legitimate interest to protect our facilities and systems from attacks and, if necessary, to take legal action against attackers and to further develop our websites for commercial purposes.
Do you have an obligation to provide your information and what happens if you choose not to do so?	It is not possible to use the website or any forms on it without processing your connection and possibly form data.
To whom will your data be passed on or who is involved in the processing of my data?	Basically, the processing is fully automatic. Our IT department has access to the log files. These are used by the responsible internal departments for the above-mentioned purposes and, if necessary, also transmitted to external recipients (in particular law enforcement authorities to prosecute attacks).
How long is your data stored?	The log file data is stored for 90 days.

#### 4. Usage of our Web Application

For what purposes do we process your data?	<p>You have the opportunity to register with our web application and perform repeatable load tests. In addition, you can create test cases with our uncomplicated JavaScript DSL. Furthermore, our web application provides you with a number of other services that we would like to use to make testing your software easier. When you register in our customer area, for contract conclusion and its subsequent fulfillment, the following basic data is requested:</p> <ul style="list-style-type: none"> <li>- username</li> <li>- email address</li> </ul> <p>If applicable, further voluntary information is requested:</p> <ul style="list-style-type: none"> <li>- name</li> <li>- company name</li> <li>- GitHub username of a connected GitHub Account</li> </ul> <p>Furthermore, we collect data in order to be able to track any misuse of our service.</p> <p>When using our services, we also collect data about the following:</p> <ul style="list-style-type: none"> <li>- started test runs</li> <li>- created or updated test cases</li> <li>- uploaded or updated test data</li> </ul> <p>Please note that you may not use any personal data when using our services and that this is not permitted under our general terms and conditions. The services are designed in such a way that no processing of personal data is required. In the event that personal data is stored</p>
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	in our system by a user contrary to our general terms and conditions, we will of course treat this data confidentially and process it in accordance with applicable law.
On what legal basis do we process your data?	The legal basis for the processing of your data for the use of our services is Art. 6 para. 1 lit. b GDPR.  In the event that you wish your data to be permanently stored so that you can use our services again and again in the future in a simple and uncomplicated manner without having to provide all data again, this will be done on the basis of your consent in accordance with Art. 6 para. 1 lit. a GDPR.
Do you have an obligation to provide your information and what happens if you choose not to do so?	The provision of the complete and correct data mentioned above is necessary for the use of our services. Without the provision of such data, the use of our services is not possible. The provision of voluntary information is not necessary. The consent to the permanent storage of your data is also voluntary. We only offer this as an additional service.
To whom will your data be passed on or who is involved in the processing of my data?	<ul style="list-style-type: none"> <li>- Gravatar</li> <li>- Rollbar</li> <li>- Intercom</li> <li>- Google Analytics</li> <li>- Slack</li> </ul> <p>All these services are described in more detail in sections 8 - 23.</p>
How long is your data stored?	Your personal data will be deleted six months after the end of the contractual relationship.  When using the customer area, the login cookie is stored on your computer for the duration of the respective session and deleted immediately after its end, e.g. logout.

## 5. Contact Form, Communication per Email or Chat

For what purposes do we process your data?	On our website we offer you the possibility to contact us by e-mail and/or via a contact form and/or via chat. In this case, the information you provide will be stored for the purpose of processing the contact as well as for any queries you may have. If you contact us with a request or we contact you, we will of course also process your personal data such as name, address, telephone number and the contents of the communication for the purpose of carrying out the exchange with you.
On what legal basis do we process your data?	The processing of your data within the scope of communication via the contact form or by e-mail takes place on the basis of Art. 6 para. 1 lit. b) GDPR, insofar as the exchange is connected with the <b>initiation or fulfilment of a contract</b> with you.  In addition, the legal basis depends on the concrete purpose of the exchange, usually Art. 6 para. 1 lit. f) GDPR (our <b>legitimate interest</b> to conduct business correspondence or, for example, to answer inquiries regarding data protection) will be relevant.

Do you have an obligation to provide your information and what happens if you choose not to do so?	You are not obliged to provide your data. However, communication by e-mail, chat or via the contact form is not possible without the processing of your personal data.
To whom will your data be passed on or who is involved in the processing of my data?	The data from the contact form are transmitted to the service Pipedrive (see <a href="#">Use of service Pipedrive</a> ). The data from the contact via chat are transmitted to Intercom (see <a href="#">Use of service Intercom</a> ).  All other data will only be passed on internally to the relevant department responsible for your request.
How long is your data stored?	Your personal data will be deleted insofar as they are no longer required for exchange with you. The data may be kept longer on the basis of Art. 6 para. 1 lit. c) GDPR in conjunction with the relevant statutory retention periods (in particular in accordance with commercial and tax law). This is usually the case for business correspondence six years after the end of the year in which it was received.  Please refer to the information in sections 8 - 23 for the duration of the storage of your data by third-party providers.

## 6. Newsletter

For what purposes do we process your data?	<p>We will be happy to inform you quickly and easily about news, business-relevant updates and changes and offers of interest to you. For this purpose, we offer you the service of our newsletter, which contains product recommendations and information on discount campaigns, for example. You can register for this service via the URL <a href="https://stormforger.com/newsletter/subscribe">https://stormforger.com/newsletter/subscribe</a>.</p> <p>By registering for the StormForger Newsletter you agree that we may use the data you provide us with (<b>contact data</b>) and any other information stored about your customer account, as well as certain data relating to your use of the newsletter (<b>usage data</b>), to present you with personalised advertising and/or special offers and services from our company.</p> <p>We need your contact details in order to be able to send you the newsletter.</p> <p>Usage data is used in a personalised form to design and send you individual advertising tailored to you and your interests. This applies in particular to the automatically generated user data transmitted by you (e.g. confirmations of receipt and reading of e-mails, which links with which main interests you clicked in the newsletters, which e-mails you open and which you do not open). This is how we want to ensure that the newsletter content is interesting for you.</p>
On what legal basis do we process your data?	Your data will only be processed for our newsletter on the basis of your consent (Art. 6 para. 1 lit. a GDPR). You can revoke this at any time - as well as your consent to the sending of e-mails in accordance with § 7 Para. 2 No. 3 UWG.

Do you have the possibility to object to the processing of your data?	If you no longer wish to receive personalised advertising, you can revoke your consent at any time. Use of the "unsubscribe link" in the newsletter or by unsubscribing at <a href="https://stormforger.com/newsletter/unsubscribe">https://stormforger.com/newsletter/unsubscribe</a> is sufficient.
Who is involved in the processing of my data?	<ul style="list-style-type: none"> <li>- Service providers on a case-by-case basis within the framework of order processing</li> <li>- Internal departments within the framework of business process management</li> <li>- Case-by-case affiliated companies</li> </ul> <p>All listed data is transmitted to the service Mailchimp (see <a href="#">Usage of Service Mailchimp</a>).</p>
How long will my data be stored?	We only store your data for as long as you continue to subscribe to the newsletter. As soon as you revoke your consent / cancel the newsletter, we will delete your personal data.
Is there an obligation for you to provide your information or is it necessary for a contract to be concluded and what happens if you choose not to do so?	You can also use our website without subscribing to our newsletter. However, if you do not subscribe to a newsletter, we will not be able to provide you with personalized product information and related information about discounts, promotions, etc.

## 7. Your Usage of our Social Media Presences

Who is responsible for data processing on the social media platform?	<p>The respective social media platform is primarily responsible for data processing when visiting our social media sites on Facebook, Twitter, Xing and LinkedIn.</p> <p>We are responsible for the following processing of data together with the operator of the social media platform under data protection law:</p> <ul style="list-style-type: none"> <li>• Evaluation of statistics on the usage behaviour of visitors. This data is regularly only available to us in anonymous form.</li> <li>• Interaction with our social media team or reaction to our contributions (e.g. through comments, likes, etc.)</li> </ul>
For what purposes do we process your data?	<p>Our presence on social media platforms serves primarily to inform you about our company, our products and the services we provide.</p> <p><b>7.1 Visiting our Social Media Presences, User Statistics</b></p> <p>When you visit our social media sites, the respective social media provider collects personal user data (usage data) for example, through the use of cookies.</p> <p>StormForger can usually determine which usage data is collected by the respective social media platform through appropriate filter settings. The respective social media platform then shares with us certain information on usage behavior (user statistics). However, StormForger does not have full access to the collected data or your profile data.</p> <p>For example, the following information may be provided to us anonymously by social media platforms:</p>

	<ul style="list-style-type: none"> <li>- Followers/Fans etc.: Number of people following StormForger – including growth and development over a defined timeframe.</li> <li>- Reach: Number of people who see a specific contribution. Number of interactions on a contribution. From this it can be deducted, for example, which content is better received by the community compared to other content.</li> <li>- Ad performance (if relevant): How much is StormForger charged for a click? How many people have seen an ad?</li> <li>- Demographics: Average age of visitors, gender, place of residence, language.</li> <li>- If applicable, the purchase behavior of visitors to our site and the categories of events that interests our visitors most.</li> </ul> <p>However, we cannot draw any conclusions about individual users from the usage data provided by the social media providers. We only use these statistics to constantly improve our online offerings on our social media sites and to better respond to the interests of our users. We cannot link the statistical data with your profile data. In some cases, you can use your settings to decide how targeted advertisement is displayed to you.</p> <p>Please note that this data processing by the social media networks can also take place with visitors of our respective „fan page“ or our other contents, which are not logged in or registered in the respective network. Information on data collection and further processing by the respective social media platform can be found in the respective data protection declarations of the social media providers on their homepage.</p> <p><b>7.2 Interaction</b></p> <p>If you interact with us via social media sites, e.g. by linking or commenting on posts or by posting something on our site, we will process the relevant content of the interaction. StormForger may also see the public information about your profile. You decide which of these are concrete in your settings on the respective platform. For example, you have the possibility to actively hide your "Likes" in your settings on Facebook. You can also decide at any time not to follow one of our social media presences anymore. Then your profile will no longer appear in the list of fans or followers of this social media presence.</p> <p>If you communicate directly with us via our social media sites, we process your communication data (e.g. name or user name and contents of the communication) to process your request. StormForger may also receive personal data if you use a form with pre-filled fields with data from your profile to transmit the data to us and actively send the data to us by clicking on a button.</p>
<p>On what legal basis do we process your data?</p>	<p>If your usage data is processed by us, in our view this serves legitimate interests pursuant to Art. 6 Para. 1 lit. f GDPR. Our legitimate interest lies in optimising the user experience on our website and strengthening our presence in social networks in order to promote our business purposes. Among other things, this will improve our customer service,</p>

	<p>ensure effective information for our users and modern communication, and promote our business purposes through advertising opportunities.</p> <p>If you communicate directly with us via our social media presences, the legal basis for the processing of your communication data depends on the concrete purpose of the exchange. Art. 6 para. 1 lit. b GDPR is relevant insofar as the exchange is connected with the initiation or fulfilment of a contract with you. Otherwise, Art. 6 para. 1 lit. f GDPR (our legitimate interest in conducting business correspondence or, for example, responding to inquiries regarding data protection) will usually be relevant.</p> <p>Information on the legal basis for the processing of your personal data by the social media provider can be found in the data protection declaration of the respective social media network.</p>
<p>Who is involved in the processing of your personal data in our social media activities?</p>	<p>Your data will only be used or forwarded internally by the respective departments responsible. These are regularly our social media teams and the marketing department. If you communicate with us via our social media presences, only the departments responsible for your request (e.g. Customer Service, Human Resources) will be involved.</p> <p>Who is involved in the processing of the data with the respective social media provider, please refer to the data protection declaration of the respective social media network.</p>
<p>Is your data transferred to a third country or an international organisation?</p>	<p>We do not transfer your personal data to a third country or an international organisation in connection with our social media presence.</p> <p>It is possible for an operator of social media platforms to connect to servers in third countries (e.g. the USA) as part of its services and transfer personal data from you there. Due to this fact, we would like to point out that in the case of data processing outside the European Union, the assertion of your user rights can be considerably more difficult. If the provider is located in the USA and has a privacy shield certificate, it is obliged to comply with the data protection standards existing in the EU.</p> <p>You will find further information on this in the data protection declaration of the respective social media provider.</p>
<p>Do you have an obligation to provide your personal information and what happens if you choose not to do so?</p>	<p>You are not obliged to provide your personal data. Without processing your personal data, however, the use of our social media presence is not possible or only possible to a limited extent.</p>
<p>How long is your data stored?</p>	<p>We do not store any personal data on our servers in connection with our social media presences, except in the above-mentioned cases in which we process your data internally (direct communication, e.g. in cases of complaints, recruiting, etc.).</p> <p>In these cases, your data will be regularly deleted with the elimination of the necessity for the implementation of your request and expiry of</p>

	<p>any statutory retention periods (e.g. up to 10 years under the German Commercial Code or tax code).</p> <p>We also regularly have access to the data stored by the respective social media platform. Further information on the storage of your personal data by the operator of the social media platform itself can be found in the data protection declaration of the respective social media provider.</p>
Where can you find the privacy statements and objections of the social media providers?	<p>The privacy statements of the social media platforms we use and your rights regarding the processing of your personal data can be found here:</p> <p><b>Facebook</b> (Facebook Ireland Ltd., 4 Grand Canal Square, Grand Canal Harbour, Dublin 2, Ireland): <a href="https://de-de.facebook.com/policy.php">https://de-de.facebook.com/policy.php</a></p> <p><b>LinkedIn</b> (LinkedIn Ireland Unlimited Company, Wilton Place, Dublin 2, Ireland): <a href="http://linkedin.com/legal/privacy-policy">http://linkedin.com/legal/privacy-policy</a></p> <p><b>Twitter</b> (Twitter Inc., 1355 Market Street, Suite 900, San Francisco, CA 94103, USA): <a href="https://twitter.com/en/privacy">https://twitter.com/en/privacy</a></p> <p><b>XING</b> (XING SE, Dammtorstraße 30, 20354 Hamburg, Germany): <a href="https://privacy.xing.com/en/privacy-policy">https://privacy.xing.com/en/privacy-policy</a></p>

## 8. Cookies

Like virtually every website, we use cookies and similar technologies. A cookie is a small text file consisting of letters and numbers that is stored on your device when you visit a website. A cookie contains information that is stored on your computer or mobile device for the duration of your visit (*session cookies*) or for a longer period of time (*permanent cookies*) when you visit this website. When surfing on the website, our system or another website that recognizes this cookie can query it. This makes it possible to distinguish your device from the devices of other visitors when surfing on the website.

In particular, these cookies or similar technologies enable us to store your user preferences or registration data for the duration of one visit to our website or until the next, or to offer you shopping cart or registration functionalities, for example, across several pages of our website. We also use certain cookies to collect information about how visitors use our website, e.g. which pages are visited and how long visits last. For this purpose, partly pseudonymised user profiles are created.

If the cookies are not technically required for the services you require - which is stated in each case - you can object to the use of cookies and the associated data processing at any time as follows in accordance with § 15 Para. 3 TMG or Art. 21 Para. 1 GDPR:

- You can adjust your browser settings to prevent cookies from being set by our website. In individual cases, however, this may also affect other functions (e.g. use of the web application).
- You can click on the opt-out link of the respective service provider given below in the individual processing steps and deactivate the further use of cookies and the associated data processing there - see the "opt-out link" in the "Details" table below.
- You can download and install the Google "Opt-Out" add-on for your browser from Google. Opt-out cookies prevent Google Services from collecting your information in the future when you visit this and other websites. To prevent collection across devices, you must install the Opt-Out Add-On (<https://tools.google.com/dlpage/gaoptout>) on all systems you use.

If you object, cookies and the associated data processing will not be used in the future. This has no disadvantages for the use of the website unless you also deactivate the cookie functions for technically required cookies (see above).

We use cookies on our web offers within the scope of the following processing:

## 8.1 Google-Analytics

### 8.1.1 Data Processing

<p>For what purposes do we process your data?</p>	<p>We use the service "Google Analytics". This enables a data traffic analysis for our website (web analysis). This helps us to constantly improve the information and the structure of our website. With the help of Google Analytics, we can, among other things, evaluate which sections and subpages of our website are visited how often and for how long and from which other websites users find us.</p> <p>For this purpose, <b>Google LLC</b> (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA) processes on our behalf various usage data of the users of our web offers (e.g. in addition to the above-mentioned data, which pages you call up on stormforger.com, how long you visit these pages, how often you visit our site again) and assigns these to an anonymous code number. In addition, certain information stored in the cookie _utmz about the operator of the website from which you came to us (in particular the URL of the previous page, possibly a related search engine, possibly related search terms) may also be processed. Non-personalized analyses of the use of our website are created from this usage data.</p>
<p>On what legal basis do we process your data?</p>	<p>Data processing is based on Art. 6 para. 1 lit. f) GDPR. Processing serves the legitimate interest of our users in obtaining the best possible user experience. It also serves our legitimate business interests to optimize our website, to further improve its richness, usability and content and thus ultimately to promote our business.</p>
<p>Do you have an obligation to provide your information and what happens if you choose not to do so?</p>	<p>There is no obligation to make your usage data available for the above-mentioned purposes. You can also use the functions of the website if you decide not to do so.</p> <p>You can object to the use of your personal data by installing the Google Analytics "opt-out" browser plug-in (see <a href="#">Use of Cookies</a>).</p>
<p>To whom will your data be passed on or who is involved in the processing of my data?</p>	<p>Usage data is passed on to Google and automatically processed on our behalf. StormForger's evaluation options are only used internally by our IT and online marketing department.</p>
<p>Is your data transferred to a third country or an international organisation?</p>	<p>In individual cases, usage data is transmitted to Google servers in the United States of America. Google is certified in accordance with the EU-US Privacy Shield, which ensures an adequate level of data protection.</p>
<p>How long is your data stored?</p>	<p>Information on the storage of your personal data by Google as the responsible party can be found in Google's privacy policy (available at <a href="https://policies.google.com/privacy">https://policies.google.com/privacy</a>).</p>

### 8.1.2 Use of Cookies

The following cookies are used when using Google Analytics:

Cookies used			
Name	Type	Purpose / Content	Expiry after
_utma	Permanent	This cookie logs how often a user visits our site, when the first and when the last visit was. Google Analytics uses this cookie to calculate user statistics.	2 years after last visit
_utmb _utmc	Session	These cookies work together to calculate how long a visit lasts. _utmb records when a user enters a page. _utmc records when a user leaves the site and expires at the end of each session.	30 minutes
_utmz	Permanent	This cookie contains information about from which pages and which parts of the world users come to our site, if applicable which search engine and which search terms were used.	6 months
_utmvi	Permanent	This cookie contains user-defined information and allows us to better group visitors.	2 years after last visit
_ga	Permanent	This cookie allows us to distinguish between our users.	2 years after last visit
Legal Information			
Is the cookie technically necessary for the use of the website?  If not, on what basis do we set and use the cookie?	No.  We require your consent to store and read the above-mentioned cookies on your device. We point out to you when entering the side that you give your consent, as far as you use the side and do not contradict the setting of not technically necessary Cookies (§ 15 Abs. 3 TMG).		
Revocation of consent / right of objection	You have various options for preventing the storage of cookies and/or data processing by Google Analytics:  - You can adjust your browser settings to prevent cookies from being set by our website. In individual cases, however, this may also affect other functions (e.g. online shop). - You can download and install the "Opt-Out" add-on for your browser from Google. Opt-out cookies prevent your information from being collected in the future when you visit this and other websites. To prevent collection across devices, you must install the Opt-Out Add-On ( <a href="https://tools.google.com/dlpage/gaoptout">https://tools.google.com/dlpage/gaoptout</a> ) on all systems you use.		

## 8.2 Intercom

We use the Intercom service for support via chat on our web sites.

### 8.2.1 Data Processing

The privacy statements of this service can be found in the [Use of Intercom Service](#) section.

### 8.2.2 Use of Cookies

For the use of cookies of the Intercom chat service, we refer you to the cookie policy <https://www.intercom.com/terms-and-policies#cookie-policy>.

## 8.3 StormForger

### 8.3.1 Use of Cookies

The following cookie is used when using the web application:

Cookies used			
Name	Type	Purpose / Content	Expiry After
_forge_session	Permanent	This cookie contains encrypted information about the registered user and serves to authorise use after successful registration.	30 days
Legal Information			
Is the cookie technically necessary for the use of the website?	Yes.		

## 9. Third Parties

### 9.1 Use of GSuite

Who is responsible for the GSuite service?	<p>We use the GSuite service. The company Google LLC (1600 Amphitheatre Parkway, Mountain View, CA 94043, USA) is responsible for data protection. We do not have access to data collected by Google as part of the service. Any data processing is solely determined by Google.</p> <p>In the interest of the best possible transparency, we would nevertheless like to provide you with some information on data processing in connection with the GSuite service.</p> <p>For more information, see Google's privacy policy (available at <a href="https://policies.google.com/privacy">https://policies.google.com/privacy</a>).</p>
For what purposes is the GSuite service used?	<p>StormForger uses all products of the GSuite to process business data. E.g.:</p> <ul style="list-style-type: none"><li>• Google Docs to create documents,</li><li>• Google Drive to store documents,</li><li>• Google Mail as email provider and</li><li>• Google Calender for appointment planning.</li></ul>
On what legal basis do we process your data?	<p>The processing of your personal data in connection with the GSuite service serves StormForger's <b>legitimate interests</b> pursuant to Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest consists in enabling the generation and use of the data required for the performance of our service.</p>

	For more information on the legal basis for processing your personal data, please refer to Google's Privacy Policy (available at <a href="https://policies.google.com/privacy">policies.google.com/privacy</a> ).
Do you have an obligation to provide your personal information and what happens if you choose not to do so?	You are not obliged to provide your personal data. Without the processing of your personal data, however, StormForger cannot be commissioned.
To whom will your data be passed on or who is involved in the processing of my data?	We do not share any information with third parties in connection with the GSuite service.  For more information on the legal basis for processing your personal data, please refer to Google's Privacy Policy (available at <a href="https://policies.google.com/privacy">policies.google.com/privacy</a> ).
Is your data transferred to a third country or an international organisation?	In individual cases, data is transmitted to Google servers in the United States of America. Google is certified in accordance with the EU-US Privacy Shield, which ensures an adequate level of data protection.  If the service GSuite connects itself with servers of Google as responsible and for this personal data of you are transmitted, you receive further information in the data security explanation of Google (callable under <a href="https://policies.google.com/privacy">policies.google.com/privacy</a> ).
How long is your data stored?	We store our business data for up to 10 years after termination of a business relationship.  For more information about how Google is responsible for storing your personal data, please refer to Google's privacy policy (available at <a href="https://policies.google.com/privacy">policies.google.com/privacy</a> ).

## 9.2 Use of Intercom

Who is responsible for the Intercom service?	We use the service Intercom for our web offers. The company Intercom (55 Second Street, Suite 400 San Francisco, CA 94105) is responsible for data protection. We have access to the data collected by Intercom as part of the service. Each data processing is solely determined by Intercom. In the interest of the best possible transparency, we would nevertheless like to give you some information on data processing in connection with the Intercom service.  Further information can be found in Intercom's privacy policy (available at <a href="https://www.intercom.com/terms-and-policies#privacy">www.intercom.com/terms-and-policies#privacy</a> ).
For what purposes is the Intercom service used?	We use the service to provide support services to the user.
On what legal basis do we process your data?	The processing of your personal data in connection with the Intercom service serves StormForger's legitimate interests pursuant to Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest is to support the customer in the use of our service in order to promote our business purposes.

	Further information on the legal basis for the processing of your personal data can be found in Intercom's privacy policy (available at <a href="http://www.intercom.com/terms-and-policies#privacy">www.intercom.com/terms-and-policies#privacy</a> ).
Do you have an obligation to provide your personal information and what happens if you choose not to do so?	You are not obliged to provide your personal data. Without processing your personal data, however, the use of our website is only possible to a limited extent (e.g. no support or chat function).
To whom will your data be passed on or who is involved in the processing of my data?	In connection with the Intercom service, we have access to your personal data collected during registration with app.stormforger.com and the progress of the support services provided. We do not share information with third parties in connection with the Intercom service.  Further information on the passing on of your personal data by Intercom as the responsible party can be found in Intercom's data protection declaration (available at <a href="http://www.intercom.com/terms-and-policies#privacy">www.intercom.com/terms-and-policies#privacy</a> ).
Is your data transferred to a third country or an international organisation?	In individual cases, data is transmitted to Intercom servers in the United States of America. Intercom is certified according to the so-called EU-US Privacy Shield, which ensures an adequate level of data protection.  If the service Intercom connects to servers of Intercom as responsible and personal data is transmitted by you, you will find further information in the privacy policy of Intercom (available at <a href="http://www.intercom.com/terms-and-policies#privacy">www.intercom.com/terms-and-policies#privacy</a> ).
How long is your data stored?	We do not store any personal data in connection with the Intercom service.  Further information on the storage of your personal data by Intercom as the responsible party can be found in Intercom's privacy policy (available at <a href="http://www.intercom.com/terms-and-policies#privacy">www.intercom.com/terms-and-policies#privacy</a> ).

### 9.3 Use of Gravatar

Who is responsible for the Gravatar service?	We use the Gravatar service. The company responsible for data protection is Automattic Inc. (60 29th Street #343, San Francisco, CA 94110, United States of America). We do not have access to data collected by Automattic as part of the Service. All data processing is solely determined by Automattic.  In the interest of the best possible transparency, we would nevertheless like to provide you with some information on data processing in connection with the Gravatar service.  Further information can be found in Automattic's privacy policy (available at <a href="http://automattic.com/privacy">automattic.com/privacy</a> ).
For what purposes is the Gravatar service used?	We use the Gravatar service to load and display profile photos (avatars) of users.

	A hash variant of e-mail addresses is sent to Gravatar for this purpose. Gravatar returns a profile photo if an account is available there.
On what legal basis do we process your data?	The processing of your personal data in connection with the Gravatar service serves StormForger's legitimate interests pursuant to Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest is to optimize our web application in order to promote a collaborative approach.  Further information on the legal basis for processing your personal data can be found in Automattic's data protection declaration (available at <a href="https://automattic.com/privacy">automattic.com/privacy</a> ).
Do you have an obligation to provide your personal information and what happens if you choose not to do so?	You are not obliged to provide your personal data. Without a processing of your personal data the use of the web application is not possible.
To whom will your data be passed on or who is involved in the processing of my data?	We do not have access to your personal data in connection with the Gravatar service and do not share any information with third parties.  For more information on how Automattic will share your personal information with others, please refer to Automattic's privacy policy (available at <a href="https://automattic.com/privacy">automattic.com/privacy</a> ).
Is your data transferred to a third country or an international organisation?	In individual cases, data is transferred to Automattic's servers in the United States of America. Automattic is certified according to the EU-US Privacy Shield, which ensures an adequate level of data protection.  If the Gravatar service connects to Automattic's servers and you provide personal data for this purpose, you will find further information in Automattic's privacy policy (available at <a href="https://automattic.com/privacy">automattic.com/privacy</a> ).
How long is your data stored?	We do not store any personal data in connection with the Gravatar service.  Further information on the storage of your personal data by Automattic as the person responsible can be found in Automattic's privacy policy (available at <a href="https://automattic.com/privacy">automattic.com/privacy</a> ).

#### 9.4 Use of Rollbar

Who is responsible for the Rollbar service?	We use the Rollbar service at app.stormforger.com. The company Rollbar (51 Federal Street, San Francisco, USA) is responsible for data protection. We have access to the data collected by Rollbar within the scope of the service. Each data processing is solely determined by Rollbar.  In order to provide you with the best possible transparency, we would like to give you some information on data processing in connection with the Rollbar service.  Further information can be found in Rollbar's privacy policy (available at <a href="https://docs.rollbar.com/docs/privacy-policy">docs.rollbar.com/docs/privacy-policy</a> ).
For what purposes is the Rollbar service used?	We use the service to monitor and diagnose system failures.

	In the event that an error is triggered due to direct user interaction, the anonymized IP address, user name, ID and email address of the user is transmitted to the service.
On what legal basis do we process your data?	The processing of your personal data in connection with the Rollbar service serves StormForger's legitimate interests pursuant to Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest is to optimise the detection and correction of errors in the use of our service.  Further information on the legal basis for the processing of your personal data can be found in the Rollbar data protection declaration (available at <a href="https://docs.rollbar.com/docs/privacy-policy">docs.rollbar.com/docs/privacy-policy</a> ).
Do you have an obligation to provide your personal information and what happens if you choose not to do so?	You are not obliged to provide your personal data. Without a processing of your personal data the use of the web application is not possible.
To whom will your data be passed on or who is involved in the processing of my data?	We have access to your personal data in connection with the Rollbar service and do not share any information with third parties.  Further information on the passing on of your personal data by Rollbar as the responsible person can be found in Rollbar's data protection declaration (available at <a href="https://docs.rollbar.com/docs/privacy-policy">docs.rollbar.com/docs/privacy-policy</a> ).
Is your data transferred to a third country or an international organisation?	In individual cases, data is transferred to Rollbar servers in the United States of America. Rollbar is certified according to the so-called EU-US Privacy Shield, which ensures an adequate level of data protection.  If the Rollbar service connects to Rollbar's servers as the responsible party and you provide personal data for this purpose, you will find further information in Rollbar's privacy policy (available at <a href="https://docs.rollbar.com/docs/privacy-policy">docs.rollbar.com/docs/privacy-policy</a> ).
How long is your data stored?	We do not store any personal data in connection with the Rollbar service.  Further information on the storage of your personal data by Rollbar as the responsible party can be found in Rollbar's data protection declaration (available at <a href="https://docs.rollbar.com/docs/privacy-policy">docs.rollbar.com/docs/privacy-policy</a> ).

## 9.5 Use of Calendly

Who is responsible for the Calendly service?	We use the service Calendly. The company Calendly (1315 Peachtree St NE, Atlanta, GA 30309, USA) is responsible for data protection. We have access to the data collected by Calendly within the scope of the service. Each data processing is solely determined by Calendly.  In order to ensure the best possible transparency, we would nevertheless like to provide you with some information on data processing in connection with the Calendly service.  Further information can be found in Calendly's privacy policy (available at <a href="https://calendly.com/pages/privacy">calendly.com/pages/privacy</a> ).
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What is the purpose of the Calendly service?	Via the calendly.com service, a business contact can book an appointment with a StormForger employee.
On what legal basis do we process your data?	<p>The processing of your personal data in connection with the Calendly service serves StormForger's legitimate interests pursuant to Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest is to facilitate the coordination of appointments with our customers or potential customers.</p> <p>Further information on the legal basis for the processing of your personal data can be found in Calendly's data protection declaration (available at <a href="https://calendly.com/pages/privacy">calendly.com/pages/privacy</a>).</p>
Do you have an obligation to provide your personal information and what happens if you choose not to do so?	You are not obliged to provide your personal data. You do not have to use the calendly service.
To whom will your data be passed on or who is involved in the processing of my data?	<p>We have in connection with the service Calendly access to your personal data which were provided when you request an appointment and we share this information with the service GSuite (see <a href="#">Use of service GSuite</a>).</p> <p>Further information on the passing on of your personal data by Calendly as the person responsible can be found in Calendly's data protection declaration (available at <a href="https://calendly.com/pages/privacy">calendly.com/pages/privacy</a>).</p>
Is your data transferred to a third country or an international organisation?	<p>In individual cases, data is transferred to servers of Calendly in the United States of America. Calendly is certified according to the so-called EU-US Privacy Shield, which ensures an adequate level of data protection.</p> <p>If the service Calendly connects with servers of Calendly as responsible and for this personal data of you are transmitted, you receive further information in the data security explanation of Calendly (callable under <a href="https://calendly.com/pages/privacy">calendly.com/pages/privacy</a>).</p>
How long is your data stored?	<p>We do not store any personal data in connection with the Calendly service.</p> <p>Further information on the storage of your personal data by Calendly as the person responsible can be found in the Calendly data protection declaration (available at <a href="https://calendly.com/pages/privacy">calendly.com/pages/privacy</a>).</p>

## 9.6 Use of Slack

Who is responsible for the Slack service?	<p>We use the Slack service. The company Slack (500 Howard Street, San Francisco, CA 94105, United States) is responsible for data protection. We have access to the data collected by Slack as part of the service. Any data processing is solely determined by Slack.</p> <p>In the interest of the best possible transparency we would nevertheless like to give you some information on data processing in connection with the Slack service.</p>
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	Further information can be found in Slack's data protection declaration (available at <a href="https://slack.com/privacy-policy">slack.com/privacy-policy</a> ).
For what purposes is the Slack service used?	StormForger uses the Slack service for internal communication (including contract-related data). In addition, the web application sends notifications to Slack to monitor the usage status and secure the operation of the web application. These notifications may include user name, name, organization name, email address.
On what legal basis do we process your data?	The processing of your personal data in connection with the Slack service serves StormForger's legitimate interests pursuant to Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest is to optimise our internal communication in order to promote our business purposes.  Further information on the legal basis for the processing of your personal data can be found in Slack's data protection declaration (available at <a href="https://slack.com/privacy-policy">slack.com/privacy-policy</a> ).
Do you have an obligation to provide your personal information and what happens if you choose not to do so?	You are not obliged to provide your personal data. Without a processing of your personal data the use of the web application is not possible.
To whom will your data be passed on or who is involved in the processing of my data?	We have access to your personal data in connection with the Slack service and do not share any information with third parties.  Further information on the passing on of your personal data by Slack as the responsible person can be found in Slack's data protection declaration (available at <a href="https://slack.com/privacy-policy">slack.com/privacy-policy</a> ).
Is your data transferred to a third country or an international organisation?	In individual cases, data is transmitted to servers of Slack in the United States of America. Slack is certified according to the so-called EU-US Privacy Shield, which ensures an adequate level of data protection.  If the service Slack connects to servers of Slack as responsible and for this purpose personal data are transmitted by you, you receive further information in the data protection declaration of Slack (available under <a href="https://slack.com/privacy-policy">slack.com/privacy-policy</a> ).
How long is your data stored?	We do not store any personal data in connection with the Slack service.  Further information on the storage of your personal data by Slack as the person responsible can be found in Slack's data protection declaration (available at <a href="https://slack.com/privacy-policy">slack.com/privacy-policy</a> ).

### 9.7 Use of Mailchimp

Who is responsible for the Mailchimp service?	We use the Mailchimp service to send bulk e-mails. The Rocket Science Group, LLC (675 Ponce de Leon Ave NE, Suite 5000, Atlanta, GA 30308 USA) is responsible for data protection. We have access to the data collected by The Rocket Science Group as part of the service. All data processing is solely determined by The Rocket Science Group.
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	<p>In the interest of the best possible transparency, we would nevertheless like to give you some information on data processing in connection with the Mailchimp service.</p> <p>Further information can be found in The Rocket Science Group's Privacy Policy (available at <a href="mailto:mailchimp.com/legal/privacy/">mailchimp.com/legal/privacy/</a>).</p>
For what purposes is the Mailchimp service used?	<p>The Mailchimp service is used to send e-mails to users of the web application and customers for marketing and information purposes. See also <a href="#">Newsletter</a>. Name, organization name and e-mail address of all users of the web application and other contacts are stored in Mailchimp.</p>
On what legal basis do we process your data?	<p>The processing of your personal data in connection with the Mailchimp service serves StormForger's legitimate interests pursuant to Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest is to share information with customers in order to promote our business purposes.</p> <p>Further information on the legal basis for the processing of your personal data can be found in The Rocket Science Group's Privacy Policy (available at <a href="mailto:mailchimp.com/legal/privacy/">mailchimp.com/legal/privacy/</a>).</p>
Do you have an obligation to provide your personal information and what happens if you choose not to do so?	<p>You are not obliged to provide your personal data. Without a processing of your personal data however a subscription of our newsletter is not possible. You can unsubscribe easily at <a href="mailto:stormforger.com/newsletter/unsubscribe">stormforger.com/newsletter/unsubscribe</a> and will not receive any further emails.</p>
To whom will your data be passed on or who is involved in the processing of my data?	<p>We have access to your personal data in connection with the Mailchimp service and do not share any information with third parties.</p> <p>For more information on how The Rocket Science Group may share your personal information with others, please see The Rocket Science Group's Privacy Policy (available at <a href="mailto:mailchimp.com/legal/privacy/">mailchimp.com/legal/privacy/</a>).</p>
Is your data transferred to a third country or an international organisation?	<p>In individual cases, data is transferred to Mailchimp servers in the United States of America. Mailchimp is certified according to the so-called EU-US Privacy Shield, which ensures an adequate level of data protection.</p> <p>If the Mailchimp service connects to servers of The Rocket Science Group as the responsible party and you provide personal data for this purpose, you will find further information on this in The Rocket Science Group's Privacy Policy (available at <a href="mailto:mailchimp.com/legal/privacy/">mailchimp.com/legal/privacy/</a>).</p>
How long is your data stored?	<p>We do not store any personal data in connection with the Mailchimp service.</p> <p>Further information on the storage of your personal data by The Rocket Science Group as the responsible party can be found in The Rocket Science Group's Privacy Policy (available at <a href="mailto:mailchimp.com/legal/privacy/">mailchimp.com/legal/privacy/</a>).</p>

## 9.8 Use of Debitoor

<p>Who is responsible for the Debitoor service?</p>	<p>We use the Debitoor service to process business documents such as offers and invoices. The company Debitoor GmbH (Choriner Str. 34, 10435 Berlin, Germany) is responsible for data protection. We have access to the data collected by Debitoor within the scope of the service. Each data processing is solely determined by Debitoor.</p> <p>In order to provide you with the best possible transparency, we would like to give you some information on data processing in connection with the Debitoor service.</p> <p>Further information can be found in Debitoor's Privacy Policy (available at <a href="https://debitoor.com/privacy-terms">debitoor.com/privacy-terms</a>).</p>
<p>What is the purpose of the Debitoor service?</p>	<p>The Debitoor service is used by StormForger to generate, archive and send accounting documents (e.g. offers and invoices).</p> <p>These documents and associated contact data (name, address, telephone number, e-mail) are stored with Debitoor. Offers and invoices are usually sent directly by the Service via e-mail.</p>
<p>On what legal basis do we process your data?</p>	<p>The processing of your personal data in connection with the Debitoor service serves StormForger's legitimate interests pursuant to Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest is to carry out accounting activities.</p> <p>For more information on the legal basis for processing your personal data, please refer to the Debitoor Privacy Policy (available at <a href="https://debitoor.com/privacy-terms">debitoor.com/privacy-terms</a>).</p>
<p>Do you have an obligation to provide your personal information and what happens if you choose not to do so?</p>	<p>You are not obliged to provide your personal data. Without the processing of your personal data, however, StormForger cannot be commissioned.</p>
<p>To whom will your data be passed on or who is involved in the processing of my data?</p>	<p>We have access to your personal data in connection with the Debitoor service and do not share any information with third parties.</p> <p>For more information on how Debitoor, as the data controller, discloses your personal data, please refer to Debitoor's Privacy Policy (available at <a href="https://debitoor.com/privacy-terms">debitoor.com/privacy-terms</a>).</p>
<p>Is your data transferred to a third country or an international organisation?</p>	<p>We do not transfer your personal data to a third country or an international organisation in connection with the Debitoor service.</p> <p>If the Debitoor service connects to Debitoor's servers as the responsible party and you provide personal data for this purpose, you will find further information on this in Debitoor's Privacy Policy (available at <a href="https://debitoor.com/privacy-terms">debitoor.com/privacy-terms</a>).</p>
<p>How long is your data stored?</p>	<p>We do not store any personal data in connection with the Debitoor service.</p>

	Further information on the storage of your personal data by Debitoor as the responsible party can be found in Debitoor's data protection declaration (available at <a href="https://debitoor.com/privacy-terms">debitoor.com/privacy-terms</a> ).
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## 9.9 Use of Pipedrive

Who is responsible for the Pipedrive service?	<p>We use the service Pipedrive. Pipedrive Inc (460 Park Ave South, New York, NY 10016, USA) is responsible for data protection. We have access to the data collected by Pipedrive as part of the service. All data processing is solely determined by Pipedrive.</p> <p>In order to provide you with the best possible transparency, we would like to give you some information on data processing in connection with the Pipedrive service.</p> <p>Further information can be found in Pipedrive's privacy policy (available at <a href="https://www.pipedrive.com/en/privacy">www.pipedrive.com/en/privacy</a>).</p>
What is the purpose of the Pipedrive service?	<p>The service is used by StormForger to manage customer relationships.</p> <p>Pipedrive stores the name, name of the organisation, telephone number, address and e-mail address of all contacts. In addition, the history of the individual business relationships is documented and, if necessary, the e-mail history with stored contacts is archived. The service also has access to the e-mail accounts of StormForger employees.</p>
On what legal basis do we process your data?	<p>The processing of your personal data in connection with the Pipedrive service serves StormForger's legitimate interests pursuant to Art. 6 Para. 1 lit. f) GDPR. Our legitimate interest consists in managing our customer relationships.</p> <p>Further information on the legal basis for the processing of your personal data can be found in Pipedrive's data protection declaration (available at <a href="https://www.pipedrive.com/en/privacy">www.pipedrive.com/en/privacy</a>).</p>
Do you have an obligation to provide your personal information and what happens if you choose not to do so?	<p>You are not obliged to provide your personal data. Without the processing of your personal data, however, StormForger cannot be commissioned.</p>
To whom will your data be passed on or who is involved in the processing of my data?	<p>We have access to your personal data in connection with the Pipedrive service and do not share any information with third parties.</p> <p>Further information on the transfer of your personal data by Pipedrive as the responsible party can be found in Pipedrive's data protection declaration (available at <a href="https://www.pipedrive.com/en/privacy">www.pipedrive.com/en/privacy</a>).</p>
Is your data transferred to a third country or an international organisation?	<p>In individual cases, data is transmitted to Pipedrive servers in the United States of America. Pipedrive is certified according to the so-called EU-US Privacy Shield, which ensures an adequate level of data protection.</p>

	If the service Pipedrive connects to servers of Pipedrive as responsible and personal data are transmitted by you for this purpose, you will receive further information in the privacy policy of Pipedrive (available at <a href="http://www.pipedrive.com/en/privacy">www.pipedrive.com/en/privacy</a> ).
How long is your data stored?	We do not store any personal data in connection with the Pipedrive service.  Further information on the storage of your personal data by Pipedrive as the responsible party can be found in Pipedrive's data protection declaration (available at <a href="http://www.pipedrive.com/en/privacy">www.pipedrive.com/en/privacy</a> ).

## 10. Your Rights

Insofar as our company has processed your personal data, you have the right, to the extent permitted by law, to

- **Information**, in particular on data stored by the responsible party and their processing purposes (Art. 15 GDPR)
- **Correction** of incorrect data or completion of incomplete data (Art. 16 GDPR)
- **Deletion**, such as unlawfully processed or no longer required data (Art. 17 GDPR)
- **Restriction** of processing (Art. 18. GDPR)
- **Objection** to the processing, in particular if it is carried out to safeguard the legitimate interests of the responsible party (Art. 21 GDPR) and
- **Data transmission** if the processing is based on consent or is carried out for the execution of a contract or with the aid of automated procedures (Art. 20 GDPR).

If a processing is based on a **consent** given by you (Art. 6 para. 1 lit. a) or Art. 9 para. 2 lit. a) GDPR), you have the right to revoke the consent at any time. The lawfulness of the processing carried out on the basis of the consent up to your **revocation** is not affected by this.

In addition, you have the right at any time **to object** to the use of **cookies** by us that are not required for the functionality of our web offerings.

Furthermore, you have the possibility to address complaints to the **responsible supervisory authorities**. For StormForger GmbH this is the State Commissioner for Data Protection and Freedom of Information, North Rhine-Westphalia, post office box 200444, 40102 Düsseldorf [poststelle@ldi.nrw.de](mailto:poststelle@ldi.nrw.de).

**Status: September 2018**